

# CARGOCENTERNEWS

NEWS AND INFORMATION ABOUT CARGO HANDLING FROM CARGO CENTER AND SACT

---

**Welcome** to a new issue of Cargo Center News (CCN). I hope you enjoy reading our newsletter. Please let us know if there is anything special you want to read about.

Despite a troubled world with financial crisis in different countries and other markets, Sweden's exports are still at a relatively good level. We at Cargo Center continuously handle increased volumes. Of course we closely follow what is happening on the world market and we are well prepared for possible fluctuations. With experience from the recession in 2008-2009, we now have a more flexible organization to meet the ups and downs. We are happy for our new costumers Thai Airways from January 2012 (see separate article) and earlier this year Finnair. One of the best ways to deal with any economic downturns is, of course, creating new business and finding new customers. At the same time we see it as evidence of the quality in our work and the ability to give customers the very best service. Furthermore we have signed agreements for Gothenburg and Malmö. This shows that we and our partners GLA and MFT can offer a unique opportunity to handle our costumer's contract and transportation together with SACT for the cargo market.

Our aim is to always be in the forefront of the air cargo business when it comes to quality, efficient handling, innovation and security issues both within the terminals as well as in the road transports with SACT. And as a confirmation we now are Cargo 2000 certified.

Be careful out there! November in Sweden is dark!

*Lars Keding, MD Cargo Center.*





### **Cargo Center is now Cargo 2000 Certified.**

After several years as members of C2K, Cargo Center finally are certified by the Cargo 2000 quality program. This gives us and our customers proof that our work on quality improvement of our processes and information with airlines and freight forwarders comply with the requirements and standards of the air cargo market. We can now do quality comparisons between ourselves and other ground handling companies in the market in our continuously quality work.

---



### **Welcome Thai Airways!**

Cargo Center is proud to announce a cargo handling agreement with Thai Airways which will take effect as of 1 January 2012. SACT has begun its cooperation with Thai some time ago by providing trucking support for the distribution of its import cargo to all of Thai's Nordic and Baltic destinations. By now also transferring its Arlanda handling operations to Cargo Center, Thai cargo will benefit from the synergies of having both trucking and handling services provided under the same roof at Arlanda. The new agreement with Thai encompasses all of Sweden to include Norrköping, Gothenburg and Malmö, with thanks to the cooperation of our partners, GLA in GOT and MFT in MMA. To insure seamless and fully synchronized services, our partners will be sharing our IT platform in providing Thai Airways with real-time shipment status updates. Thai Airways maintains daily B-747 passenger services between ARN and Bangkok with a cargo capacity of approximately 20 tons in each direction. We warmly welcome Thai Airways to our family of partners!

---



### **SACT Turkish Airways – New freighter services!**

Turkish Airlines are taking a major step forward in the development of their air cargo business at Arlanda with the introduction of a twice-weekly Airbus 310 freighter beginning on 2 November 2011. The new Wednesday and Saturday operations will greatly increase Turkish cargo capacity, supplementing its very successful cargo operations on its numerous weekly passenger flights. We are very happy and proud for the opportunity of providing both handling and trucking support on behalf of Turkish's new operations. Thank you Turkish Airlines, as always, you can count on us!

---

### **SACT Welcome Air China!**

SACT has signed a long term agreement with Air China Cargo in Stockholm. Air China serves the Arlanda Airport seven days a week with a Boeing 777. We are very grateful that we have confidence to take responsibility for air freight transit in Sweden, the Baltic States, Norway, Finland and Denmark.





### **Cargo Center is looking for more electronic relationships.**

Cargo Center communicates with all of our airlines and a few freight forwarders through standard shipping documents as EDIfakt, IATA Cargo IMP and XML. We would like to have more of our customers to communicate in this way. The advantages are many for all participants: Faster processing times; Secure invoices; Instantaneous information about the freight. In a near e-freight future we will have dramatically reduced the cost of transport documents and eliminated delays due to missing documents. Cargo Center is actively involved, together with our airlines in setting up processes for dealing with undocumented shipments without any physical document. This will create savings for all involved and not the least for the environment.

---



### **Welcome Cimber Sterling!**

Cargo Center's NRK terminal has received a welcome addition to its palate of airline customers. Agreement has been reached for the handling of Cimber Sterling who visits NRK three times daily from CPH with their CRJ200 aircraft. Our service agreement with Cimber Sterling began on 24 October. We welcome Cimber Sterling to our family of airline partners in NRK!

---

### **SACT ✈️ Damage, loss or just misfortune?**

Does something bad happen to your cargo let us know by using the claim form on our website. Under [www.sact.se/contact](http://www.sact.se/contact) you find the claim form for easy handling of your complaint. Let's hope you won't have to use it.

---



### **Write to CCN**

Please feel welcome to give us your opinions and suggestions on your subjects of interest and what you want us to write about. Send us a mail! [ccn@cargocenter.se](mailto:ccn@cargocenter.se)

---

**My colleague also wants to receive CargoCenterNews.** Please notify us! [ccn@cargocenter.se](mailto:ccn@cargocenter.se)

**I don't want any more issues of CargoCenterNews.** Please notify us! [ccn@cargocenter.se](mailto:ccn@cargocenter.se)

